

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS



SOCIETE GENERALE
Securities Services

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

1. PREAMBLE

This agreement, established between the customer (hereinafter the "Account Holder") and Societe Generale (hereinafter "SGSS") consists of these general terms and conditions, its appendices, as well as a registration form.

It concerns the following instruments exclusively:

- pure registered financial securities held by the Account Holder when SGSS maintains the register by name on behalf of the issuing company;
- and, where applicable, the rights (share subscription or purchase options, allocation of bonus shares) and/or securities allocated by a company or acquired by the Account Holder as part of an employee shareholding scheme administered by SGSS on behalf of this company.

For these financial instruments, SGSS provides custodian account keeper, order receipt/transmission, and order execution services to the Account Holder.

The Account Holder who is a beneficiary of an employee shareholding scheme expressly acknowledges having been informed of the special terms of this plan and its impacts on the operation of the securities account (depending on the case: vesting period, mandatory holding period, applicable taxation, transmission of information or settlement through the employer, etc.). In the event of inconsistencies, the rules applicable to the employee shareholding scheme take precedence over this agreement.

2. OPENING A SECURITIES ACCOUNT

2.1. GENERAL

The securities account is opened in the name of the Account Holder(s), whether natural person or legal entity, who must submit to SGSS the completed and signed registration form accompanied by the supporting documents requested in this form and recalled in appendix 3.

The securities account may be an individual account, a joint and several account, a split account (usufruct and reversionary-ownership), or a joint account. Appendix 2 defines the specific documents to be provided based on the type of securities account.

2.2. CAPACITY AND POWERS

The Account Holder must be a legally competent person or must be duly represented if incompetent.

Where the Account Holder is a legally incompetent person and according to the applicable system of representation, the Account Holder or his/her representative will provide SGSS with a copy of the decision of the guardianship judge warranting the system of representation and allowing the account operation methods to be determined.

The securities account can be opened and operated with the signature of one or more authorised agents appointed for this purpose by separate instrument.

If the Account Holder is a legal entity, the securities account may be opened and operated with the signature of the legal representative or a duly authorised person. According to its legal form, the legal entity Account Holder shall provide SGSS with all documents proving the powers of the representatives authorised to operate the securities account. These powers will become null and void should the legal entity Account Holder be subject to a class action.

When the legal entity Account Holder is acting as an intermediary holding securities on behalf of a third party or as a qualified investor, it must specify this when opening the account and immediately inform SGSS of any change in its status.

2.3. ADDRESS, RESIDENCE FOR TAX PURPOSES, BANK ACCOUNT DETAILS, AND SETTLEMENTS

Account Holders are informed that they must comply with the legal and regulatory obligations applicable thereto, particularly relating to taxation, whether their banking residence or domiciliation is in France or abroad. Account Holders undertake to immediately notify SGSS in the event of a change in contact information, address, banking domiciliation, or taxation situation and to provide the corresponding supporting documents, as set out in appendix 3.

Note that as part of an employee shareholding scheme, all or some of the settlement referred to hereinafter may be carried out through the employer, according to the arrangements made with the employer.

For settlement by bank transfer of the sums corresponding to transactions recorded in the securities account (for example, sales of securities, dividends, etc.), the Account Holder must have a cash account and present to SGSS during the opening of the securities account:

- for cash accounts opened in France: bank details (RIB),
- for cash accounts opened outside France: a supporting document issued by the Account Holder's bank indicating the complete bank account details (IBAN, BBAN for example).

The settlement currency corresponds to that of the State of Account Holder's banking domiciliation, unless otherwise instructed or if SGSS is unable to manage a particular currency. The Account Holder will be informed if a foreign exchange transaction was necessary in order to carry out the settlement.

In the event of a change in the cash account, the Account Holder undertakes to inform SGSS immediately and to submit the new complete bank account details.

SGSS cannot be held responsible for the consequences related to the Account Holder's failure to provide or update such information.

3. OPERATING A SECURITIES ACCOUNT

3.1. GENERAL

The securities account operates according to the provisions of the general regulations of the French financial markets authority (Autorité des Marchés Financiers – hereinafter "AMF"). Securities registered in an

account cannot be used by SGSS or a third party, unless agreed by the Account Holder.

According to the terms of its appointment as custodian account operator, SGSS undertakes to ensure the custody of securities recorded

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

in the account and to meet the resulting administration obligations, mainly the payment of revenues, notification of the Account Holder about the events regarding the retained securities, and the processing of the Account Holder's instructions.

SGSS agrees to comply with rules relating to the circulation and safekeeping of securities as defined by the general regulations of the AMF and of the central securities depository.

The Account Holder has been informed and accepts that securities issued on the basis of foreign laws belonging to the Account Holder and recorded in the Account Holder's securities account are, if the applicable law permits it, held by an intermediary established abroad – where applicable, outside of the European Economic Area – in a global account opened in the name of SGSS or an intermediary and governed by local law.

SGSS acts with all the necessary competence, care, and diligence for the selection, appointment, and periodic examination of these intermediaries and the measures taken by them pertaining to the holding of securities.

SGSS undertakes to compensate the Account Holder for any damage or harm directly resulting from a fault of one of these intermediaries.

The Account Holder declares that it accepts the risks resulting from how its Securities are held abroad.

3.2. MODIFICATIONS

The treatments, rates, and amounts indicated in this agreement are those applicable based on the regulations in force as at 1 March 2014. Any legislative or regulatory measure or any adoption of market rules modifying this agreement in whole or in part will apply as soon as they come into force.

Furthermore, in order to extend and improve the services offered, SGSS reserves the right to adapt or modify this agreement at any time.

The Account Holder will be informed by mail or electronically of the availability of the new agreement at least two months before its entry into force. If there is no termination at the end of this period, the continuation of the account relationship will imply acceptance of this new agreement.

3.3. PRICING

The pricing related to the provided services and the operation of the securities account is defined hereinafter.

In the event of a modification in pricing, the Account Holder will be informed by mail or electronically at least two months before it takes effect. At the end of this period, the continuation of the account relationship by the Account Holder will imply agreement to the application of the new pricing policy.

In addition, the Account Holder is hereby informed that any tax or levy incurred in connection with the operation of the securities account will be billed to the Account Holder and that the prices for the services and operations covered by this agreement, as well as the related taxes or levies, will be borne by the Account Holder and must be paid within the required time periods for the service or operation in question.

Any payment delay could result in the application of late penalties equal to the minimum rate stipulated by law, i.e. three (3) times the legal interest rate and a flat fee of 40 euros for recovery costs without prior notice.

3.3.1. Custody of the pure registered securities account

The account is managed free of charge for the Account Holder (the issuing company shall bear the cost of management of the pure registered securities accounts).

3.3.2. Stock market and option exercise orders

The pricing policy for stock market and option exercise orders is available on the SHARINBOX website (www.sharinbox.societegenerale.com, "pricing policy" section) or upon request to our departments (see article 19 "Contacts").

3.3.3. Other specific operations and services

For pricing applicable to the processing of other specific operations and services (donations, pledging, clawback, other), the Account Holder is invited to consult us beforehand (see article 19 "Contacts").

3.4. JOINT AND SEVERAL ACCOUNTS

3.4.1. Ordinary joint possession

The account operates with the signature of all of the co-Account Holders or with the signature of a person having been granted power of attorney. Notices of operation are sent to each co-Account Holder (or to the person appointed in the power of attorney).

3.4.2. Joint possession between spouses (e.g. Husband and Wife)

The account operates with the signature of both spouses or with the signature of one of them in the case of reciprocal power of attorney. Notices of operation are sent to both parties (Husband and Wife).

3.5. SPLIT ACCOUNT (USUFRUCT/REVERSIONARY-OWNERSHIP)

The account operates with the signature of the usufructuaries and the reversionary owners according to the conditions set by the texts allocating each person's rights, or with the signature of a person having been granted power of attorney. Notices of operation are sent to each co-Account Holder (or to the person appointed in the power of attorney).

When a company offers its shareholders the option to receive dividends in the form of new shares, a notification with reply coupon is sent to the usufructuary. If the usufructuary decides to take up the offer, the new shares will be registered in full ownership in the usufructuary's name.

3.6. JOINT ACCOUNT

The account operates with the signature of either of the co-Account Holders. Each co-Account Holder may act independently to carry out any transactions (buy, sell, transfer, subscription, etc.) on securities registered in the joint account.

Each of the co-Account Holders may at any time:

- terminate the joint nature of the account, the account then becoming a joint and several account governed by the terms and conditions set out in 3.4;
- [withdraw from the joint account.]

The non-pecuniary rights attached to the shares (particularly the right to vote and participate in general meetings and the right to information and communication) shall be exercised by the co-Account Holder specified in the contract or, failing that, the first person named in the account name.

Termination of the joint nature of the account by one of the co-Account Holders or the death of one of them shall result by right in the revocation of the contractual appointment of the co-Account Holder exercising the non-pecuniary rights.

The co-Account Holder wishing to terminate [of withdraw from] the joint account shall send notice by recorded delivery letter to SGSS as well as to the other co-Account Holder. The joint account shall then be frozen by SGSS on receipt of the recorded delivery letter. The securities shall be divided up by mutual agreement between the co-Account Holders. Orders sent but not executed on the date of revocation shall remain valid unless a joint cancellation request is received from the co-Account Holders.

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

4. ACCESSING ONLINE AND TELEPHONE SERVICES

SGSS has established remote services by Internet and telephone. Access to them and their main terms and features are outlined below and specified in the body of the agreement.

These terms and features can be scalable based on the issuing company's choices.

4.1. ACCESS CODE AND PASSWORD

During the opening of the securities account, an access code (eight digits) and a password (six digits) are provided by SGSS to allow the Account Holder to log in to:

- the SHARINBOX website at www.sharinbox.societegenerale.com
- the NOMILIA interactive voice server by dialling +33 (0)2 51 85 67 89 (standard-rate number billed according to the carrier contract and the call's country of origin).

These services are available in six languages (French, English, German, Spanish, Italian, and Portuguese) and accessible 24/7.

During the first login to the SHARINBOX website, the Account Holder will be asked, as a security measure, to choose a new password, which may then be changed at any time by the Account Holder through the SHARINBOX website.

The access code and password are confidential. The Account Holder is solely responsible for the safekeeping and use of this information as well as all consequences resulting from an error in transmission or manipulation of the service by Internet or telephone or their knowledge by a third party.

For security reasons, the Account Holder's access to the SHARINBOX website will be blocked if incorrect codes are entered too many times.

Account Holders who have forgotten or lost their code, or if the code is blocked, they may ask SGSS to restore their access code and/or reset their password. This request may be made through the SHARINBOX website ("I have lost my identification numbers" section) or through the NOMILIA voice server (choice number 2 after the choice of language) or by mail (address indicated in article 19 "Contacts").

4.2. EQUIPMENT NECESSARY FOR USING ONLINE AND TELEPHONE SERVICES

Use of the service:

- by Internet requires a computer able to connect to the Internet;
- by telephone requires a telephone with a star key (*).

5. TERMS AND CONDITIONS FOR TRANSMITTING STOCK MARKET AND OPTION EXERCISE ORDERS

5.1. GENERAL

5.1.1. Notice regarding risks

The Account Holder is aware of the rapid, random fluctuations that could occur on certain markets. The Account Holder accepts the risk related to these fluctuations and acknowledges being solely responsible for investment and speculation operations that the Account Holder initiates on financial markets.

Account Holders are personally responsible for the proper operation of their equipment as well as the necessary subscriptions for using the Internet and telephone. SGSS will not be responsible in the event of interruption of the services related to a failure of the Account Holder's communication resources or equipment.

4.3. FEATURES OF THE ONLINE SERVICE

This service allows Account Holders to have access to the following functions:

- update personal information,
- consult the securities account and/or rights in order to review account activity and the balance of holdings,
- send and receive messages to or from SGSS or the issuing company,
- download all administrative and account management documents,
- consult the type of voting rights (single or double) attached to the securities held and any changes in these voting rights,
- run simulations of the exercise of options,
- where applicable, send stock market or option exercise orders or instructions on security transactions,
- and, if it is applicable, consult the characteristics of the employee shareholding scheme.

4.4. FEATURES OF THE TELEPHONE SERVICE

This service allows Account Holders to have access to the following functions:

- contact an operator, Monday to Friday from 8.30 a.m. to 6 p.m., Paris time, to obtain information,
- consult account activity and the balance of the securities account and/or rights,
- listen to messages from the issuing company,
- where applicable, place stock market orders only in French or English,
- and, if it is applicable, consult the characteristics of the employee shareholding scheme.

SGSS warns the Account Holder about the risk of fluctuation in prices that the execution of an order of a large amount could entail based on the liquidity of the market in question.

5.1.2. Establishment of a hedge

Orders are transmitted exclusively in cash without any possibility of deferred settlement service (SRD).

In accordance with the regulations, SGSS requests, during the receipt of an order, the establishment in its books of a hedging reserve:

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

For a sell order, the Account Holder must have a sufficient, available reserve in securities,

For a buy order, the Account Holder must, in support of the order, pay a cash reserve corresponding to at least 50% of the estimated value of the securities to be purchased (based on the last known valuation) by transfer to an account whose details are provided by SGSS.

Payment of the balance (including commission and taxes, if applicable) must be made by bank transfer within three business days of order execution, upon receipt of the notice of operation.

5.1.3. Employee shareholding scheme

The order transmission service is conditional, where appropriate, on the rules applicable to the employee shareholding scheme in question. For example:

- the sale of securities may not be possible during a lock-up period;
- the acquisition of securities may not be possible outside of the employee shareholding scheme;
- the exercise of an option may be conditional on respecting a lock-up period.

5.2. TRANSMISSION OF ORDERS THROUGH ONLINE OR TELEPHONE SERVICES

5.2.1. Customers and services concerned

The issuing company may have requested the establishment of a service for transmission of stock market and/or option exercise orders through the online and/or telephone services. This service is available provided that the Account Holder has returned the completed, signed form accepting these general terms and conditions.

If not, the Account Holder is invited to use the transmission methods set out in article 11 "Absence or interruption of online or telephone services".

When the issuing company has chosen the online and/or telephone service, it is open to Account Holders, whether natural persons or legal entities, with the exception of accounts with special operating terms, namely: accounts of legally protected persons, ordinary joint possession accounts, and split accounts (usufruct and reversionary-ownership).

In the event of disability or death of the Account Holder (except joint account), transmission of orders through the online and/or telephone services is no longer possible.

5.2.2. Types of stock market orders

The following types of stock market orders are permitted on online and telephone services:

- the "limit price" order allows the buyer to set a maximum price and the seller to set a minimum price at which the order will be executed. The order may be executed at several times or partially.
- the "best limit" order is executed at the best price offered at the time of its arrival on the market. It is possible that it may not be executed due to a lack of funds. In case of partial execution, the fraction of the order not executed becomes a limited order during the first execution.

5.2.3. Transmission through the SHARINBOX website

Orders can be transmitted online by logging in to the secure website www.sharinbox.societegenerale.com using the access code and password communicated to the Account Holder by SGSS (see article 4.1 "Access code and password").

The entry of orders is initiated by the Account Holder from the "Place a sell order" or "Place a buy order" menu.

Once the Account Holder validates the order on the SHARINBOX website, SGSS assumes responsibility for its consideration and transmission as soon as possible for execution with selected traders (subject to opening hours and market conditions).

Order tracking and execution details appear on the SHARINBOX website and can be consulted by the Account Holder from the "track exercise instructions" menu.

5.2.4. Transmission through the NOMILIA voice server

Orders can be transmitted by telephone by dialling +33 (0)2 51 85 67 89 (standard-rate number billed according to the carrier contract and the call's country of origin) and by entering on the server the access codes and password communicated to the Account Holder by SGSS (which are the same as those for accessing the online service).

Orders may be transmitted in French or English.

The Account Holder must provide the following information:

- identity: surname, first name, telephone number, mailing address, and SG Identification number (appears on all statements sent to the Account Holder)
- characteristics of the stock market order: name of the security to be traded, direction of the trade (buy/sell), quantity, order type, and validity date,
- if exercising options, characteristics of the option exercise order: name of the issuing company, date of allocation of the options, exercise price, and quantity exercised.

The Account Holder is informed that, in accordance with the regulations in force, telephone communications are recorded and stored and may be used as proof of orders for a period of six months. No claims regarding an order transmitted by telephone may be accepted beyond this period.

5.3. STOCK MARKET ORDER PROCESSING PROCEDURE

5.3.1. Time-stamping - Closing days

SGSS records the date and time of incoming orders and swiftly forwards them to the selected traders for them to be carried out according to the Account Holder's instructions.

Orders received on non-trading days on the markets are transmitted on the following trading day, taking into account the necessary processing and delivery times.

5.3.2. Validity of orders

If the Account Holder does not indicate a validity date, the orders are valid up to and including the last trading day of the month following the month in which the order was transmitted.

If the Account Holder indicates a validity date, the validity of the order expires at the end of the trading day corresponding to the indicated date (or at the end of the trading day preceding that date, if the indicated date is not a trading day).

In general, in accordance with the market rules:

- for "limit price" orders that are valid but not yet executed at the time of a dividend payment: on the payment day, the limit price will be automatically reduced by the amount of the dividend in order to reproduce the equivalent decrease in the share's market price,
- an order expires automatically when any specific benefit on the security in question is awarded (detachment of a subscription or allotment right, for example).

After the order has been transmitted, SGSS agrees to forward, without guaranteeing that they will be taken into consideration, any requests received by the NOMILIA voice server for outstanding valid orders not yet executed. No order cancellation request is possible through the SHARINBOX website.

5.3.3. Order processing procedures

The Account Holder's orders can be processed in two ways:

- The first, known as "simple execution", which applies to transactions initiated by the Account Holder on products that are not particularly complex as defined by the applicable regulations (shares traded on a regulated market, bonds and other forms of

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

securitised debt without embedded derivatives, etc.). In this case, SGSS transmits orders to the traders for simple execution without any checks as to the appropriateness of the product.

- On the other hand, with complex or high-risk products, upon the first transaction, SGSS must assess the Account Holder's degree of understanding of the risks inherent in the product in question. SGSS is obliged to ask the Account Holder for information concerning his/her knowledge and experience, it being understood that the Account Holder who has carried out transactions on a type of financial instrument prior to 1 November 2007 is presumed to have the required level of experience and knowledge to understand the risks and will therefore not be assessed for transactions that they carry out on these products after this date.

In compliance with the applicable regulations, SGSS acts honestly, loyally and professionally, serving the best interests of the Account Holder and fostering market integrity. In particular, it respects all rules established to organise the workings of the regulated markets and the multilateral trading facilities on which it operates.

5.3.4. *Trader selection and stock market order execution policy*

Within the context of its order reception-transmission service provided for its Account Holders, SGSS is bound by an "obligation of due care" as to the 'best selection' of traders to whom it sends Account Holders' orders for execution. The purpose of this obligation is to provide Account Holders with the best possible result when their orders are executed by these traders.

To this end, SGSS has developed this trader selection and stock market order execution policy.

SGSS acts with all the necessary competence, care and diligence for the selection and appointment of traders. In particular, it takes into account the expertise and reputation of the trader in question on the market, as well as all legal, statutory and practical requirements on the market.

SGSS only selects traders who undertake to take all reasonable measures to obtain, in most cases and on the basis of the criteria defined below, the best possible result for the processing and execution of its Account Holders' orders:

(a) Securities listed for trading on the Euronext Paris, Amsterdam and Brussels markets

Upon receipt of an order from an Account Holder concerning a Security listed for trading on the Euronext Paris, Amsterdam and Brussels markets, listed in euros, the order is immediately recorded by SGSS and sent as soon as possible to one of the following traders:

- Societe Generale Securities, Paris,
- Gilbert Dupont,
- Oddo.

SGSS has selected these traders as they take all reasonable measures to obtain the best possible result, taking into account the following criteria:

- primarily, the total cost,
- secondarily, the speed and probability of execution of the order.

The total cost means the price of the financial instrument, plus the various costs relating to execution of the order, including commission, costs applicable at the place of execution, clearing and settlement expenses and all other costs which may be paid to third parties involved in the execution of the order.

The main markets on which these traders operate are:

- NYSE-Euronext Paris markets: regulated market, Alternext, open market,
- NYSE-Euronext Brussels markets,
- NYSE-Euronext Amsterdam markets.

In order to achieve the best possible results, the abovementioned traders may also operate on regulated markets or multilateral trading systems, or other places where orders are executed outside of regulated markets and multilateral trading systems, such as systematic internalisation systems or "alternative" platforms. Account Holders may instruct SGSS (see article 19 "Contacts") not to execute their orders on internalisation platforms when the counterparty is Societe Generale.

(b) Securities admitted only for trading on other markets and/or quoted in currencies other than the euro

Upon receipt of an order from the Account Holder concerning a Security listed for trading exclusively on other markets and/or quoted in a currency other than the euro, the order is immediately recorded by SGSS and sent as soon as possible to a trader; the list of the main traders appears in an appendix made available to the Account Holder upon request.

SGSS has selected these traders as they take all reasonable measures to obtain the best possible result, taking into account all the following criteria:

- the total cost,
- security,
- the speed and probability of execution of the order.

Total cost is not always decisive, as security may take priority on certain markets in order to ensure proper execution and settlement of the transaction.

The list of the main markets on which these traders invest appears in an appendix made available to the Account Holder upon request.

By signing this securities account agreement or by sending a first stock market order, the Account Holder declared to be informed and expressly accepts that, as part of their search for the best possible result, the selected traders may need to execute the Account Holder's orders outside of a regulated market or multilateral trading facility.

In accordance with the applicable regulations, the Account Holder is informed and expressly accepts that, in this situation, the selected traders may not, where applicable, make public the Account Holder's limit price orders not immediately executed pertaining to shares admitted for trading on a regulated market.

(c) Verification and modification of the selection policy

Whenever so requested, SGSS will provide the necessary elements certifying that it properly transmitted the Account Holder's order in compliance with its selection policy.

SGSS undertakes to review its trader selection policy annually. It further undertakes to review this policy more frequently in the event of a substantial modification likely to affect its ability to continue regularly obtaining the best possible result in the execution of its Account Holders' orders (for example, creation of a new market which very rapidly captures a large proportion of liquidity on securities traded on behalf of the Account Holder or, conversely, a sharp fall in liquidity on a market trading the same financial instruments). SGSS undertakes to inform the Account Holder of any substantial changes to its policy.

In the event of inconsistencies, the updated policy made available to the Account Holder on the SHARINBOX website at www.sharinbox.societegenerale.com or upon request takes precedence (see article 19 "Contacts").

(d) Processing of specific instructions

Account Holders are hereby informed that if their order contains a specific instruction, such as execution of the order on a specific market, SGSS cannot apply the policy described above in order to obtain the best possible result.

As a result, in compliance with the applicable regulations, the trader selected by SGSS will respect its best execution obligation by executing the order or a precise aspect of the order according to the specific instructions given by the Account Holder concerning the order or the precise aspect of the order.

5.3.5. *Execution of stock market orders and accounting*

The Account Holder is informed that once the order is transmitted, the probability of its execution depends on its characteristics as well as the market's conditions and liquidity. SGSS cannot be held liable in the case of non-execution or partial execution of an order for any reason, apart from a fault exclusively resulting from its actions.

Each executed order or fraction of an order gives rise to the application by SGSS of a commission as specified in article 3.3 "Pricing" as well as,

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

where applicable, taxes and levies incurred in connection with the order's transmission and execution.

Should the order not be able to be transmitted for any reason, SGSS shall notify the Account Holder within the maximum period of one business day after it has established that transmission of the order on the market would be impossible.

Proceeds from the sale, net of any expenses, taxes, and levies, will be settled by bank transfer as soon as possible but, as a general rule, within three business days following the execution of the order according to the terms set out in article 1.3 "Address, residence for tax purposes, bank account details, and settlements".

5.3.6. Default by the customer

The securities are temporarily posted to the Account Holder's securities account until SGSS collects the total net proceeds of the purchase.

Failing payment within the stipulated time frame, in accordance with the applicable regulations, the securities remain fully owned by SGSS, as a guarantee of payment of the sums owed by the Account Holder.

SGSS will sell the shares that were the subject of the buy order on the stock market within 15 business days after providing formal notice. The Account Holder remains liable to SGSS for all expenses, penalties or harm suffered as a result of the failure to pay the sums due within the required periods.

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

SPECIAL FEATURE OF OPTION EXERCISE INSTRUCTIONS

5.3.7. Cash exercise instructions

Options are definitively exercised and the shares issued from the exercise are entered into a registered account in the name of the Account Holder as soon as the funds for the full amount of the exercise and any corresponding expenses, taxes, and levies are received by SGSS and have been cashed by SGSS.

The settlement may be carried out by bank transfer, into an account indicated by SGSS.

5.3.8. Instructions for the exercise of options and the immediate sale of shares

The exercise of options is conditional on the execution of the sale on the stock market of the subscribed shares so that the Account Holder does not have to advance the amount of the exercise. In the event of a split selling order, the option exercise is divided up in proportion to the quantities sold. However, this procedure may only be envisaged where transfer of ownership of the shares subscribed or acquired in favour of

the Account Holder is carried out no later than the same day as the sale of the shares.

Payment of the exercise is made by offsetting the claim represented by the net proceeds of the sale after applying any expenses, taxes, and levies related to the exercise and trading (as defined in article 3.3 "Pricing) and, where applicable, if the sale is executed within the fiscal holding period, any French social security contributions due have been deducted.

If an event not attributable to SGSS prevents the exercise of options without the sale on the stock market being able to be cancelled, in accordance with the applicable regulations, SGSS shall carry out the redemption of securities and the conclusion of the sale in place of the Account Holder. If the proceeds from the sale are less than the cost of the redemption of the securities, the Account Holder undertakes to compensate SGSS, upon presentation of supporting documentation, for all expenses, penalties, or damages that SGSS incurs as a result.

6. SECURITY TRANSACTIONS

6.1. PAYMENTS OF REVENUES

All payments (particularly dividends) intended for the Account Holder will be settled through a bank transfer to the cash account for which the Account Holder has provided the account details according to the procedures set out in article 2.3 "Address, residence for tax purposes, bank account details, and settlement" (unless there is a special arrangement provided for in an employee shareholding scheme).

6.2. OTHER SECURITY TRANSACTIONS

Notice

As an account keeper and in application of the French regulations, SGSS shall make every effort to inform the Account Holder of the transactions affecting the Account Holder's securities, within amounts of time allowing the Account Holder to return instructions.

However, it is specified that:

- SGSS accepts no responsibility in the event of a delay or omission in the delivery of information or instructions be attributable to the postal services, issuing companies, centralising establishments, or French or foreign central depositories,
- local regulations may restrict or prohibit communication and/or participation in certain transactions. As part of a corporate action, it is the Account Holder's responsibility to comply with the local regulations applicable thereto,
- as part of an employee shareholding scheme, all or part of the information may be transmitted through the employer, according to the arrangements made with the employer.

6.2.1. Online service - customers concerned

The issuing company may have asked SGSS to establish a service for information and transmission of instructions for certain security transactions through the SHARINBOX website. In this case, the Account Holder, especially if the Account Holder is domiciled outside of France, is

invited to consult this online service in order to limit the risks related to a delay or non-delivery of letters by mail.

Otherwise, if the online service is not offered, the Account Holder is invited to transmit instructions according to the procedures set out in article 11 "Absence or interruption of online or telephone services".

This service is not open to Account Holders of accounts with special operating terms, namely: accounts of legally protected persons, ordinary joint possession accounts, and split accounts (usufruct and reversionary-ownership).

6.2.2. Information notices for the Account Holder

The information communicated to the Account Holder in application of this agreement is limited to events affecting the rights attached to the securities (for example, right to participate in a capital increase, a public offering for purchase, exchange, or withdrawal), excluding any event affecting the life of the issuing company.

In particular, the regulations in force do not require SGSS to warn Account Holders in the event of class action, administration, or court-supervised winding-up affecting the issuing company.

6.2.3. Carrying out the Account Holder's instructions

The Account Holder's instructions must be sent to SGSS according to the procedures indicated in the information sent by mail or made available on the SHARINBOX website where applicable.

If SGSS does not receive any instructions in the stipulated time periods and forms, it will not substitute for the Account Holder in order to participate in the transaction.

When several options are proposed in connection with a corporate action, the Account Holder is informed that the issuing company may have provided for a default option. In this case, SGSS is not responsible for the default option applied in the absence of instructions received from the Account Holder.

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

7. GENERAL MEETINGS

Notices of general meetings of the issuing company are sent to the Account Holder of pure registered shares by mail or, where applicable, electronically.

8. NOTIFICATION OF THE HOLDER

The issuing company may have requested the establishment of a service to make notices of operation and statements available on the SHARINBOX website. In order to verify whether the Account Holder can benefit from this service and learn about the terms of the service, the Account Holder is invited to consult the "online statements" section of the SHARINBOX website. If the service is not established or there is no subscription to this service, the documents referred to in this article will be sent to the Account Holder by mail.

8.1. STOCK MARKET OPERATION NOTICE

Within one business day of becoming aware of the execution of an order, SGSS will inform the Account Holder by way of an operation notice stating the quantity of traded securities, the date and time of execution, the market on which the order was executed, the execution price, any related commission, taxes, and levies, and the net amount owed to the Account Holder (or the amount to be paid to SGSS in the case of a purchase).

Claims related to operations appearing on a notice must be reported within a period of three business days after it is received or, where applicable, made available on the SHARINBOX website.

9. TAXATION

9.1. GENERAL

The tax information appearing below is given to natural person Account Holders for information purposes based on the French regulations in force as at 1 March 2014.

Note: if you are subject to or wish to benefit from a specific tax system (for example, French non-resident for tax purposes, exemption from mandatory deductions for advance payments on interest and/or dividends, etc.), we invite you to immediately contact SGSS using the contact information appearing in article 19 "Contacts" so that you can be informed of the supporting documents required by the applicable regulations that you will need to supply to SGSS. This system will be taken into account as soon as possible after receipt by SGSS of the required supporting documents, subject to their examination and the rules stipulated by the applicable regulations.

9.2. FRENCH RESIDENT FOR TAX PURPOSES

Payments owed to Account Holders are paid to them less any withholding or deduction at source provided for by the regulations in force (social security contributions in particular). Where applicable, they may entitle the Account Holder to a tax credit.

9.3. FRENCH NON-RESIDENT FOR TAX PURPOSES

Payments owed to Account Holders are paid to them after deduction, where applicable, of the withholding at source provided for by the regulations.

8.2. OTHER INFORMATION

SGSS shall send to the Account Holder:

- a notice when new securities or a payment of revenues is recorded in the account or when any operation is recorded in the securities account,
- an annual statement of securities recorded in the account valued as at 31 December (the valuation is not provided for the lines for which there is no quotation for more than one year),
- a summary annual statement of transactions on securities and investment income as well as realised capital gains or losses, to be reported to the tax authorities (this is the Single Tax Form or "IFU").

An Account Holder who is not a resident of Europe may receive a statement of income from savings in the form of interest paid by SGSS according to the European Savings Tax Directive (ESD).

In accordance with the law, SGSS shall send a copy of the IFU to the tax authorities.

Upon the Account Holder's request and based on the international tax agreements and upon production of supporting documents, SGSS may, in certain cases, initiate procedures to reduce or recover taxes deducted at the source (consult us).

9.4. 'QUALIFIED INTERMEDIARY' ('QI') REGULATIONS

In application of the QI regulations, an Account Holder who is a US taxpayer as defined by US legislation and wishes to hold US securities must, in addition to this agreement, complete and submit to SGSS the most recent US 'Form W-9' on which the Account Holder's US tax ID number (TIN) must be indicated.

Otherwise, the Account Holder will not be authorised to hold securities issued by an issuing company whose registered office is located within the territory of the United States whose revenues would be reportable under the QI regulations. In the event that the Account Holder holds such securities without having previously submitted the US 'Form W-9', for example following a change in residence for tax purposes, the Account Holder expressly and irrevocably appoints SGSS to carry out the sale of said securities.

All costs and any taxes related to this sale, regardless of the nature and the source, will be borne by the Account Holder.

SGSS may not be held responsible for the consequences related to these sales carried out on behalf of the Account Holder and in order to comply with US regulations applicable in France by SGSS because of the entry into the qualified intermediary contract with the US tax authorities.

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

9.5. WITHHOLDING AT THE SOURCE ON EMPLOYEE SHAREHOLDING SCHEMES

Under French regulations, gains from the exercise of stock options or acquisition of free/performance shares, as part of qualified or non-qualified plans under the French Commercial Code, are subject to withholding at source.

In addition, this deduction at the source pertains to gains from exercising warrants for subscription to business creator shares as well as 'unnamed' plans.

This withholding applies to all beneficiaries not domiciled in France for tax purposes on the date of the disposal or the recording of securities in the account, according to the case, who engaged in an activity in France as a salaried employee or director of a company during the vesting period of the securities.

10. E-MAIL OF THE ONLINE SERVICE

The SHARINBOX website permits the exchange of e-mail between the Account Holder and SGSS. Questions submitted are answered as promptly as possible.

Note: e-mail does not permit the routing of stock market orders, option exercise instructions, or security transactions: the Account Holder is

advised that any instruction transmitted in this way will not be taken into account.

11. ABSENCE OR INTERRUPTION OF ONLINE OR TELEPHONE SERVICES

In case of interruption of the online and/or telephone service for any reason whatsoever, or if the issuing company does not offer the transmission of instructions through these services, the Account Holder must contact and transmit its instructions to SGSS using the contact information indicated in article 19 "Contacts".

Note: stock exchange and option exercise orders by mail or fax must be sent using the specific forms prepared by SGSS, available upon request.

To avoid any risk of confusion, the Account Holder is asked not to send written confirmation of an order sent by fax.

12. TERM - CLOSING A SECURITIES ACCOUNT

12.1. GENERAL

This agreement is entered into for an indefinite term. It will be terminated and the securities account will be closed upon written request from the Account Holder or SGSS with prior notice of one month:

- provided that all of the securities previously recorded in the securities account are transferred or disposed of;
- and, in case of an employee shareholding scheme, subject to the terms of said plan.

In addition, the agreement will be automatically terminated and the securities account will be closed in case of termination of the mandate entrusted by the issuing company to SGSS for the administration of this plan or the maintenance of the register.

12.2. DEATH OF THE ACCOUNT HOLDER OR DISSOLUTION

The death (natural person) or dissolution (legal entity) of an Account Holder or co-Account Holder of a securities account does not result in the closing of the securities account, but it is frozen. The closing occurs, after the liquidation transactions, upon receipt of the instructions for transfer or disposal of securities by the authorised persons (solicitor, successors, administrator, receiver).

Special feature of the joint account:

The death of one of the co-Account Holders does not cause the securities account to be frozen. It continues to operate with the signature of the surviving co-Account Holder, unless objected to by the solicitor in charge of probate or by an heir able to prove his/her hereditary entitlement by registered letter with acknowledgement of receipt.

13. PROFESSIONAL SECRECY

SGSS is subject to professional secrecy in accordance with the provisions of the French Monetary and Financial Code. This secrecy may be waived at the express request of the Account Holder exclusively for the people indicated in writing or, in accordance with the law, at the request of regulatory, tax or customs authorities or at the request of a judge in a criminal court.

By signing this agreement, the Account Holder expressly authorises SGSS to use the information about the Account Holder's identity, securities, address, and residence for tax purposes and communicate it:

- to the issuing company and, where applicable, to its subsidiaries involved within the framework of an employee shareholding scheme,
- to any intermediary whose involvement is necessary for the execution of orders, the processing of transactions, or the administration of the account,
- to legal entities of the Societe Generale group as well as its subcontractors, brokers, and insurers. All measures are taken by SGSS to ensure the confidentiality of the transmitted information

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

and respect for the conflict of interest management policy set out in article 16 “conflict of interest management policy”,

- to the French judicial, administrative, or tax authorities who request it in accordance with the applicable regulations. The Account Holder is informed that these authorities may impose obligations on SGSS that cannot be avoided. If the information is

not communicated, the Account Holder is warned that these authorities may impose sanctions and particularly decide on the automatic sale of the securities. SGSS may not be held responsible in this regard in the event of the Account Holder’s refusal to communicate the requested information.

14. FRENCH DATA PROCESSING AND CIVIL LIBERTIES ACT

Personal information collected as part of the agreement and information collected subsequently are necessary for the implementation of the agreement and compliance with the regulatory and tax obligations. They may undergo automated processing or not.

When the implemented processing involves transfers of data outside of the European Union, measures and guarantees are taken in order to ensure protection and security.

With regard to such data, the Account Holder has a right of access, correction, and deletion as well as a right to oppose, for a legitimate reason, their processing, subject to the applicable regulatory or tax obligations. The Account Holder may also oppose their use for commercial prospecting purposes at no charge and without needing to provide any reason for this decision. These rights may be exercised using the contact information mentioned in article 19 “Contacts”.

15. PREVENTION OF MONEY LAUNDERING AND THE FINANCING OF TERRORIST ACTIVITIES

In application of the regulations applicable to the fight against money laundering and the financing of terrorist activities, SGSS has an obligation to verify the identity of the Account Holder or the beneficiary of record and to contact this person to inquire about all transactions that appear unusual to SGSS particularly because of their methods, amount,

or exceptional nature in light of those previously processed by the Account Holder. The Account Holder undertakes to respond promptly to any requests made by SGSS in this regard.

16. CONFLICT OF INTEREST MANAGEMENT POLICY

SGSS has established and maintains operational a policy for managing conflicts of interest pertaining to its own activities and taking into account its affiliation with the Societe Generale group.

This policy groups together the various measures and procedures that have been established in order to detect situations of conflicts of interest arising during its delivery of investment services that could be harmful to the interests of its customers.

This particularly involves conflicts of interest that could occur between its direct and indirect employees and its customers, or even between two of its customers, during the provision of investment services.

In particular, SGSS has implemented procedures:

- in terms of provisions applicable to remuneration,

- pertaining to transactions made by its employees including on personal transactions of some of its employees,
- by establishing a watch list that identifies issuers for which Societe Generale holds privileged information,
- conducive to maintaining the confidentiality of information, procedures commonly called “Chinese walls”. They prevent undue circulation of confidential or privileged information among the group’s various departments.

Nevertheless, if it appears that these measures and procedures are not sufficient to avoid, with reasonable certainty, the risk of harming the interests of an Account Holder, SGSS shall inform the Account Holder, clearly and in a sufficiently detailed manner, before acting in the Account Holder’s name, of the general nature or the source of these conflicts of interest so that the Account Holder can take an informed decision.

17. RESPONSIBILITY

Within the framework of the provision of the services provided for by this agreement, SGSS is subject to the rules of good conduct appearing in the French Financial and Monetary Code and the general regulations of the AMF. As such, SGSS acts in an honest, loyal, and professional manner best serving the interests of the Account Holder.

The responsibility of SGSS, which is limited to direct damages, may only be sought if it is established that it was at fault in cause these damages, with the understanding that the error of a third party or the Account Holder having contributed to the occurrence of the harm could partially or totally discharge SGSS from responsibility.

SGSS is not responsible when the breach of its obligations result from a case of force majeure, as defined by the case-law of the French Courts and Tribunals.

SGSS is subject to an obligation of means with regard to the reception and issuance of information and orders. The Account Holder acknowledges the risks involved in placing orders by Internet, telephone, fax and mail. The Account Holder therefore discharges SGSS of any consequences arising from the use of these means, particularly those resulting from insufficient or unclear instructions, as well of any fraudulent or abusive use therein, except in the case of an error or negligence by SGSS.

SGSS assumes no responsibility with regard to the transport of information, particularly in the event of interruption or failure – external to SGSS – of the means of communication (mail, telephone, fax, Internet) or terminals of the Account Holder (telephone, fax, computer).

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

18. EVIDENCE

SGSS and the Account Holder expressly agree that the successive entry of the Account Holder's access code and password on the SHARINBOX website or the NOMILIA voice server will constitute an electronic signature of the Account Holder, thus permitting the Account Holder's identification and proving the Account Holder's consent to the transactions carried out and the attribution of these transactions to the Account Holder or to the Account Holder's principal.

As part of the development of offers of products or services online, it is also agreed between SGSS and the Account Holder that the Account Holder's successive entry of the access code and password will serve as an electronic signature, particularly for the online signing of contractual documents (registration forms, general terms and conditions, etc.) for products or services offered by SGSS, as well as products or services offered, where applicable, by companies of the Societe Generale Group.

19. CONTACTS

The Account Holder may contact the services of SGSS by:

- **Telephone:** +33 (0)2 51 85 67 89 (standard-rate number billed according to the carrier contract and the call's country of origin)
- **Fax:**
+33 (0)2 51 85 53 42 to send your stock market orders (compulsory with a specific form available on request)
+33 (0)2 51 85 62 15 for any information
- **Mailing address:**
Societe Generale Securities Services
SGSS/SBO/CIS/ISS
32 rue du champ de tir CS 30812
44308 Nantes Cedex 3 – France

In the event of any problem, dissatisfaction, or disagreement: SGSS pledges to examine your request and respond to you. SGSS wishes to provide to you with the best service quality on an ongoing basis. However, you may encounter difficulties in the operation of your account or in the use of the services made available to you. SGSS undertakes to acknowledge receipt of your request within 10 business days and provide a response to you as soon as possible (2 months maximum).

You must first report your difficulties by any means at your convenience:

- **By telephone** at +33 (0)2 51 85 67 89 (standard-rate number billed according to the carrier contract and the call's country of origin)
- **At www.sharinbox.societegenerale.com** in the "E-mail - Question/Answer" section, by choosing the "Other" topic and the "Complaint" sub-topic when writing your e-mail.

- **By fax to +33 (0)2 51 85 62 15**
- **By letter to the following address:**
Societe Generale Securities Services
SGSS/SBO/CIS/ISS
Service Relation Clients
32, rue du champ de tir CS 30812
44308 Nantes Cedex 3 – France

As a last resort, if a disagreement persists, you may refer the matter to the Mediator at Societe Generale free of charge.

The Mediator undertakes to examine your case in view of your position and the bank's position, assess the arguments of the parties, and take a decision based on fairness. The Mediator will respond to you directly within a maximum period of two months.

You may refer the matter to the Mediator in writing at the following address:

Le Médiateur auprès de Societe Generale
17 Cours Valmy
92987 PARIS LA DEFENSE CEDEX 7 – France

As a last resort, if a disagreement persists following the response by our departments, you may refer the matter to the Mediator of the French Financial Markets Authority (information available at <http://www.amf-france.org>):

Médiateur de l'AMF
Autorité des Marchés Financiers
17 place de la Bourse
75082 PARIS CEDEX 02

20. GOVERNING LAW

This agreement is subject to French law.

However, recall that Account Holders must comply with the legal and regulatory obligations applicable thereto, particularly with regard to taxation, whether their residence or domiciliation is in France or abroad.

21. LEGAL NOTICES

Societe Generale is a French credit institution (bank) authorised by the Autorité de Contrôle Prudentiel (Prudential Control Authority) (ACP, 61, rue Taitbout 75 436 Paris Cedex 09) and controlled by this Authority and by the Autorité des Marchés Financiers (Financial Market Authority) in France to act as a credit institution and investment firm (hereinafter

"investment services provider"), entitled to perform any banking activity or to provide any investment service except the operation of Multilateral Trading Facilities, under the provisions of the French Code Monétaire et Financier (Monetary and Financial Code).

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

APPENDIX 1: MAIN PROVISIONS RESULTING FROM THE MARKETS IN FINANCIAL INSTRUMENTS DIRECTIVE

The European “Markets in Financial Instruments Directive” (MiFID) of 21 April 2004, the transposition measures of which came into force on 1 November 2007, makes substantial modifications to the rights and protections of investors in the field of financial services. This document provides information about the rules related to the main protections given to customers as well as the activities covered by the provisions.

The first provision of this MiFID involves making the level of protection for savers proportional to their level of financial knowledge. Thus, the MiFID regulations provide for the following three categories of customers, listed by decreasing level of protection:

- retail customer,
- professional customer,
- eligible counterparty.

You were notified in writing of the customer category to which you belong with an indication of its date of application.

INTRODUCTION - ACTIVITIES CONCERNED & DEFINITIONS

This document and any other document making reference to it cover only the activities carried out by Issuer Services at Societe Generale (SGSS) as defined hereinafter.

In order to more easily understand the provisions attached to the category assigned to you, we offer some preliminary definitions.

Investment services:

This pertains to the activity of receipt and transmission of orders. This service involves, for a service provider, receiving and transmitting to another service provider for execution, on behalf of a customer, orders pertaining to financial instruments.

Related services:

This refers to the following activities:

- custody and administration of financial instruments on behalf of customers,
- foreign exchange services when these services are related to the provision of investment services.

Investment services providers: investment firms and credit institutions having received an authorisation from the supervisory authorities to provide one or more investment services.

Over-the-counter transactions: transactions on financial instruments, carried out bilaterally between two market counterparties, outside of a regulated market or a multilateral trading facility.

CHAPTER 1 - LEVEL OF PROTECTION ATTACHED TO THE “RETAIL CUSTOMER” CATEGORY

This system, the most protective, is granted from the outset to our individual customers (including self-employed professionals) as well as legal entities (companies, tradespeople, associations, etc.) when the elements stipulated by the texts for falling under another category are not known to us.

The protections described below apply to investment services, except for the provisions on remuneration and the duty to inform, which also apply to related services.

“Best execution” of your orders:

Under the requirement of best execution, we have the obligation to have your orders executed under the most favourable conditions for you, according to the predefined criteria in our trader selection policy (see chapter 5.3.4 “Trader selection policy”).

Provisions on the processing of your orders:

We must ensure that we apply procedures and measures guaranteeing the quick and fair execution of your orders in relation to other orders or in relation to your own orders.

Duty to inform:

In general, the information communicated to you must be accurate, correct, clear, and not misleading. It must allow you to understand the nature of the service provided to you and the type of financial product in which you will invest as well as the related risks.

This obligation to inform must always be met, regardless of the channel of distribution. In other words, in the event of subscription of a financial instrument, we should present or make available to you all information documents prior to subscription so that you can review them. We must also keep you informed of significant changes in the characteristics of the products that you hold.

Verification of the appropriateness of the product or service provided:

In the order receipt/transmission activity, there are two possible processing methods:

(1) “Simple execution” lets customers carry out their transactions without any specific verification; it applies to products that are not particularly complex (shares traded on a regulated market, bonds and other forms of securitised debt without embedded derivatives, etc.).

(2) On the other hand, with complex or high-risk products, upon the first transaction, we must assess your degree of understanding of the risks inherent in the product in question. To this end, we are required to ask you for information about your knowledge and experience. If additional information proves to be necessary to refine your knowledge, we will notify you during each transaction. If, on the contrary, you have a perfect command of the risks attached to this product, you may carry out your subsequent transactions without any warning from us.

Note: customers who carried out transactions on a type of financial instrument prior to 1 November 2007 are presumed to have the required level of experience and knowledge to understand the risks and will therefore not be assessed for transactions that they carry out on these products after 1 November 2007.

Provisions on remuneration:

When we provide an investment service or a related service to you, we may communicate to you, upon request, the remuneration or commissions that we pay to a third party or that are paid to us by a third party, which must improve the quality of the service provided and must not prevent us from acting in your best interests.

CHAPTER 2 - LEVEL OF PROTECTION ATTACHED TO THE “PROFESSIONAL CUSTOMER” CATEGORY

Requirements to belong to this category:

For legal entities, at least two of the following criteria must be met:

- generate minimum turnover of 40 million euros,
- have a minimum balance sheet total of 20 million euros,
- and minimum shareholders’ equity of 2 million euros.

For natural persons, at least two of the following criteria must be met:

- have a minimum portfolio of financial instruments of 500,000 euros,
- have completed at least 10 significant transactions each quarter on the same financial instruments for four consecutive quarters,
- have financial knowledge as a result of current or recent professional activity.

“Professional customers” benefit from the same protections as “retail customers” for the transparency of information about fees. They also benefit, but with less intensity, from the following protections:

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

“Best execution” of your orders:

The criteria to be taken into account for best execution (price, cost, speed, etc.) may differ from those usually applied for “Retail customers”. In addition, with regard to products traded over the counter (derivatives, bonds, etc.), “Professional” customers are presumed not to rely on the entity providing the service to them to ensure that their interest is protected. Consequently, they are presumed not to benefit from best execution.

Provisions on the processing of your orders:

The protection system is virtually similar to the “Retail customers” system, with the sole exception that we do not have to inform you of any serious difficulties likely to influence the proper execution of your orders once we are aware of this difficulty.

Duty to inform:

The duty to inform is less extensive for “Professional” customers than for “Retail customers”. Certain information about the custody of financial instruments and the customer’s funds are less detailed.

In addition, “Professional” customers do not necessarily receive certain information, particularly about the conflict of interest policy.

Appropriateness of the provided product or service for the order receipt/transmission service:

“Professional” customers do not benefit from these provisions.

CHAPTER 3 - LEVEL OF PROTECTION ATTACHED TO THE “ELIGIBLE COUNTERPARTY” CATEGORY

Requirements for legal entities to be affiliated with this category:

- engage in an activity, have a status designated by the texts in order to automatically appear in this category (banks, insurance companies, etc.),
- or meet the conditions of access to the “Professional customer” category and opt for the status of “Eligible counterparty”.

The following protections do not apply to “Eligible counterparties” because of their particular status:

- “Best execution”,

- Verification of the appropriateness of the provided product or service for the order receipt/transmission services,
- Duty to inform,
- Transparency of information about fees,
- Provisions about the processing of client orders.

We inform you that, in accordance with the regulations in force, the “Eligible counterparty” category applies only to the order receipt/transmission investment service; for related services, we must grant you the protection due to a “Professional customer”.

CHAPTER 4 - CHANGE OF CATEGORY

If the category assigned to you seems inappropriate, you may ask for a change of category, provided that you follow, depending on the cases, the procedures provided for by the regulations and, in any case, you are accepted by the entity that provides the service(s).

If you wish, you may also request a change of category either generally or for financial instruments, investment services, or defined transactions subject to following the same procedures.

This change request, which must be made in writing, would apply, provided that you meet the conditions, to the scope of your transactions carried out with SGSS. The category applicable to any transaction carried out before this correction would be the category indicated on the attached notification.

Requests for a change of category or specific protections may be taken into consideration only insofar as they come from either a legal representative or a person duly mandated to this effect.

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

APPENDIX 2: SPECIAL TERMS FOR OPENING OF THE ACCOUNT

| ACCOUNT TYPE | SPECIAL TERMS FOR OPENING OF THE ACCOUNT |
|--|--|
| MINORS | <p>Signature required: legal representative of the minor</p> <p>Documents to attach:</p> <ul style="list-style-type: none">- Proof of the Account Holder's bank account details (see appendix 3)- A copy of two forms of identification for the Account Holder (see appendix 3) |
| LEGALLY PROTECTED PERSONS | <p>Signature required: representative of the legally protected person</p> <p>Documents to attach:</p> <ul style="list-style-type: none">- Decision of the guardianship judge having pronounced a protective measure and appointed a representative for the legally protected person- Proof of bank account details for the Account Holder or representative (according to the protection system) (see appendix 3)- A copy of two forms of identification for the Account Holder (see appendix 3) |
| JOINT AND SEVERAL ACCOUNTS | <p>A registration form is sent to each joint and several Account Holder</p> <p>Signature required: each Account Holder (or his or her representative in the case of minors and legally incompetent persons)</p> <p>Documents to attach:</p> <ul style="list-style-type: none">- Proof of the bank account details for each Account Holder (see appendix 3)- A copy of two forms of identification for each Account Holder (see appendix 3) |
| JOINT ACCOUNTS ACCOUNTS HELD BY SPOUSES | <p>A single registration form is sent to both co-Account Holders</p> <p>Signature required: Signature of both co-Account Holders</p> <p>Documents to attach:</p> <ul style="list-style-type: none">- Proof of the bank account details of the joint account (see appendix 3)- A copy of two forms of identification for both of the co-Account Holders (see appendix 3) |
| USUFRUCT/REVERSIONARY- OWNERSHIP ACCOUNTS | <p>A registration form is sent to each usufructuary and reversionary owner</p> <p>Signature required: each Account Holder (or his or her representative in the case of minors and legally incompetent persons)</p> <p>Documents to attach:</p> <ul style="list-style-type: none">- Proof of the bank account details for each Account Holder (see appendix 3)- A copy of two forms of identification for each Account Holder (see appendix 3) |
| ACCOUNTS WITH AUTHORISED AGENT | <p>Signature required: Signature of authorised agent</p> <p>Documents to attach:</p> <ul style="list-style-type: none">- A copy of the power of attorney (power of attorney drawn up by a solicitor or power of attorney by private agreement)- A copy of two forms of identification for the Account Holder (see appendix 3) |
| LEGAL ENTITIES | <p>Signature required: Signature of an authorised representative</p> <p>Documents to attach:</p> <ul style="list-style-type: none">- All documents proving the identity and powers of the representative(s) authorised to operate the securities account (see appendix 3).- A copy of two forms of identification for the representative(s) (see appendix 3) |
| NATURAL PERSONS / SIMPLE ACCOUNTS | <p>Signature required: Signature of Account Holder</p> <p>Documents to attach:</p> <ul style="list-style-type: none">- A copy of two forms of identification for the Account Holder (see appendix 3) |

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

APPENDIX 3: LIST OF ADMISSIBLE SUPPORTING DOCUMENTS

1. NATURAL PERSONS

| TYPE OF UPDATE | ADMISSIBLE SUPPORTING DOCUMENTS |
|--|--|
| Opening of the account | <p>Two currently valid identification documents from among the following:</p> <ul style="list-style-type: none">• national identity card (front/back copy),• stay permit,• residence permit,• passport (copy of all pages concerning your identity)• Proof of your bank account details, with your full name, provided by your bank (see the “Bank account details” section below). |
| Civil status (Surname, first name, date and place of birth) | <p>Currently valid identification document:</p> <ul style="list-style-type: none">• national identity card (front/back copy),• or stay permit,• or residence permit,• or passport (copy of all pages concerning your identity). <p><i>In case of a name change:</i> Marriage certificate or copy of your family register (with reference to the marriage) or copy of the divorce judgment.</p> |
| Mailing address | <ul style="list-style-type: none">• Copy of your most recent tax assessment notice,• or gas/electricity bill,• or telephone bill,• or rent receipt. <p>The supporting document must be dated less than six months ago.</p> |
| Address for tax purposes | <ul style="list-style-type: none">• a confirmation of residence for tax purposes certified by your supervisory tax authorities in your new country,• a copy of your income tax notice,• a confirmation from the Non-Resident Tax Centre (DGFIP, in France),• a confirmation from an authority other than a tax authority: a confirmation from the Consulate in the country, Embassy, employer, or even a confirmation of inclusion in the register of French living abroad (or equivalent for other countries),• a declaration on honour. |
| Bank account details | <p>Proof of your bank account details, with your full name, provided by your bank and mentioning the following items:</p> <ul style="list-style-type: none">• international identifier of the bank (BIC or SWIFT code) or, <u>failing this</u>, name and address of the bank,• IBAN international identification of the bank account if it is located in a country of the IBAN zone⁽¹⁾ or bank account number for other countries,• currency of the account. <p>Specific characteristics:</p> <ul style="list-style-type: none">• For accounts opened in the United States, the bank account number must be made up of the “ABA” code – or routing number – of your bank (9 characters) + account number• For accounts opened in Australia, the bank account number must be made up of the BSB code (6 characters) + account number (6 to 9 characters)• For accounts opened in Canada, the bank account number must be made up of your bank code (3 characters) + your branch code (5 characters) + your account number |

(1) Andorra, Austria, Azores, Balearic Islands, Belgium, Bosnia and Herzegovina, Bouvet Island, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, French Guyana, French Polynesia, French Southern and Antarctic Lands, Germany, Gibraltar, Greece, Greenland, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madeira, Malta, Martinique, Mauritius, Mayotte, Monaco, Montenegro, Netherlands, New Caledonia, Norway, Poland, Portugal, Réunion, Romania, Saint Pierre and Miquelon, San Marino, Sardinia, Serbia, Sicily, Slovakia, Slovenia, Spain, Svalbard and Jan Mayen Islands, Sweden, Switzerland, Tunisia, Turkey, United Kingdom, Vatican City, and Wallis and Futuna.

SECURITIES ACCOUNT AGREEMENT ORDER-TAKING AGREEMENT

GENERAL TERMS AND CONDITIONS

2. LEGAL ENTITIES

TYPE OF UPDATE

ADMISSIBLE SUPPORTING DOCUMENTS

| TYPE OF UPDATE | ADMISSIBLE SUPPORTING DOCUMENTS |
|---|--|
| Opening of the account | <p><u>For a legal entity:</u> All documents proving the identity and powers of the representative(s) authorised to operate the securities account, i.e. (depending on the situation):</p> <ul style="list-style-type: none">• K Bis extract < 3 months,• memorandum and articles of association,• minutes of general meetings,• proceedings of the board of directors or the executive board,• delegation of powers,• collection of authorised signatures,• others. <p><u>For the representative(s) of the legal entity:</u> All documents proving the identity of the representative(s) authorised to operate the securities account, i.e.:</p> <ul style="list-style-type: none">• national identity card (front/back copy),• or stay permit,• or residence permit,• or passport (copy of all pages concerning the identity of the representative(s)). |
| Identification of the legal entity, address, activity, change in leadership | K Bis extract < 3 months |
| Change of memorandum and articles of association | New memorandum and articles of association |
| Address for tax purposes | <ul style="list-style-type: none">• a confirmation of residence for tax purposes certified by the Account Holder's supervisory tax authorities in the new country, for example, the "attestation de résidence fiscale" - form 5000 (this also works for legal entities),• a confirmation from the Non-Resident Tax Centre (DGFIP, in France), idem,• a confirmation from an authority other than a tax authority: K-bis extract, extract from the trade register or equivalent register in the country,• a declaration on honour of the legal entity Account Holder, signed by a representative authorised to commit the company. |
| Change of representative(s) of the Legal Entity | <p>All documents proving the identity of the representative(s) authorised to operate the securities account, i.e.:</p> <p>Two currently valid identification documents:</p> <ul style="list-style-type: none">• national identity card (front/back copy),• or stay permit,• or residence permit,• or passport (copy of all pages concerning the identity of the representative(s)) |
| Bank account details | <p>Proof of your bank account details, with your full name, provided by your bank and mentioning the following items:</p> <ul style="list-style-type: none">• international identifier of the bank (BIC or SWIFT code),• name and address of the bank (only if your bank doesn't have BIC/SWIFT code),• IBAN international identification of the bank account if it is located in a country of the IBAN zone⁽¹⁾ or bank account number for other countries,• currency of the account. <p>Specific characteristics:</p> <ul style="list-style-type: none">• For accounts opened in the United States, the bank account number must be made up of the "ABA" code – or routing number – of your bank (9 characters) + account number• For accounts opened in Australia, the bank account number must be made up of the BSB code (6 characters) + account number (6 to 9 characters)• For accounts opened in Canada, the bank account number must be made up of your bank code (3 characters) + your branch code (5 characters) + your account number |

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