

ACCESSIBILITY STATEMENT

ENGIE Mobilités Électriques undertakes to make its website accessible in accordance with article 47 of French Law No. 2005-102 of 11 February 2005.

As such, it intends to implement the following strategy and actions

- <https://www.engie.com/accessibilite-numerique>

This accessibility statement is applicable to the website available at

- <https://www.engie.com/>

COMPLIANCE STATUS

The <https://www.engie.com/> does not comply with the RGAA accessibility certification standard. The non-conformities are listed below.

TEST RESULTS

The RGAA 4.1.2 compliance audit conducted by [Numerik-ea](#) reveals that:

- **38.33%** of RGAA 4.1.2 criteria are satisfied.

In detail:

- Number of criteria satisfied: **23**
- Number of criteria not satisfied: **37**
- Number of non-applicable criteria: **46**

NON-ACCESSIBLE CONTENT

The content listed below is not accessible for the following reasons:

Non-compliance

List of non-compliant criteria:

- **1.1** – Presence of informative images without alternative text
- **1.2** – Presence of decorative images not correctly ignored by assistive technologies
- **1.3** – Presence of informative images with irrelevant alternative text
- **2.1** – Presence of untitled frames
- **3.2** – Insufficient contrast between the colour of the text and that of the background
- **3.3** – Insufficient contrast in the colours of interface components or informative graphic elements

- **4.1** – Presence of pre-recorded time-based media without text transcription or audio description
- **4.3** – Presence of pre-recorded synchronised time-based media without synchronised subtitles
- **4.4** – Presence of pre-recorded synchronised time-based media with irrelevant synchronised subtitles
- **4.5** – Presence of pre-recorded time-based media without synchronised audio description
- **4.7** – Some time-based media are not correctly identified
- **5.8** – Presence of elements specific to data tables in formatting tables
- **6.1** – Presence of ambiguous or unclear links
- **6.2** – Presence of links without titles
- **7.1** – Presence of scripts not compatible with assistive technologies
- **7.3** – Presence of scripts that cannot be controlled by keyboard or a pointing device
- **8.6** – Presence of irrelevant page titles
- **8.7** – Some language changes are not indicated in the source code
- **8.9** – Presence of tags used solely for display purposes
- **9.1** – Some information is not structured by the appropriate use of titles
- **9.2** – Document structure sometimes inconsistent
- **9.3** – Some lists are not properly structured
- **9.4** – Some quotes are not correctly indicated
- **10.1** – Style sheets are not systematically used to manage the display of information
- **10.2** – Some visible informative content disappears when style sheets are disabled
- **10.6** – Some links with an unclear nature are not visible in relation to the surrounding text
- **10.7** – The focus of certain elements is not visible
- **10.11** – Content cannot always be presented without using vertical scrolling (256 px window height) or horizontal scrolling (320 px window width)
- **10.12** – Text spacing sometimes results in loss of content or functionality
- **10.14** – Additional content appearing only via CSS styles cannot be made visible using the keyboard or any pointing device
- **11.1** – Some form fields have a missing or irrelevant label
- **11.9** – Some form buttons are not relevant
- **12.6** – The content grouping zones present on several pages cannot all be reached or avoided
- **12.7** – No link is provided to avoid or enable quick access to the main content area
- **12.8** – Tab order is not always consistent
- **13.3** – Some office documents available for download do not have an accessible version
- **13.10** – Some features available using a complex gesture cannot be achieved through a simple gesture

Exemptions for disproportionate burden

List of non-accessible content, exempted for disproportionate burden:

Content not subject to accessibility requirements

- Files available in office formats published before 23 September 2018;
- Third-party content that is not funded or developed by the organisation concerned and that is not under its control

PREPARATION OF THIS ACCESSIBILITY STATEMENT

This statement was produced on 01 July 2025.

Technologies used to create the website

- HTML
- CSS
- Javascript

Test environment

The web pages were tested using the following combinations of web browsers and screen readers

- NVDA 2023.1, Firefox 111
- Jaws 22, Firefox 104
- Voiceover, Safari

The following tools were used during the audit:

- WCAG contrast checker
- HeadingsMap
- Web developer
- ARC Toolkit

Website pages subject to compliance audit

1. Home page:
<https://www.engie.com/>
2. Legal disclaimer:
<https://www.engie.com/mentions-legales>
3. News:
<https://www.engie.com/news>
4. News detail page 1:
<https://www.engie.com/news/E-4-decarbonation-bilan>
5. News detail page 2:
<https://www.engie.com/news/metrique-decarbonation-clients-entreprises-acteurs-publics>
6. News detail page 3:
<https://www.engie.com/news/offre-360-decarbonation>

7. "Événement" news category:
<https://www.engie.com/news/evenement>
8. Act with Engie:
<https://www.engie.com/act-with-engie>
9. "Customer solutions" section:
<https://www.engie.com/activites/solutions-clients>
10. "Our strategy" editorial page:
<https://www.engie.com/groupe/strategie>
11. "Cities and regions" reference list:
<https://www.engie.com/villes-et-territoires>
12. "Engie x City of Pau" reference detail:
<https://www.engie.com/business-case/engie-x-ville-de-pau>
13. Careers:
<https://www.engie.com/espace-candidats>
14. Students and new graduates:
<https://www.engie.com/espace-candidats/etudiants-jeunes-diplomes>
15. Work/Study Programmes:
<https://www.engie.com/candidats/young-talents/nous-rejoindre/alternance>
16. Finance:
<https://www.engie.com/espace-finance>
17. Agenda:
<https://www.engie.com/agenda>
18. Accessibility:
<https://www.engie.com/accessibilite-numerique>

FEEDBACK AND CONTACT

If you are unable to access content or a service, contact the website operator to be redirected towards an accessible alternative or to obtain the content in a different format.

- Contact HQ-digital accessibility (ENGIE SA) at
accessibilite.numerique@engie.com

APPEAL PROCEDURES

This procedure is applicable in the following case.

You have notified the website operator of a lack of accessibility that is preventing you from accessing content or a service and you have not received a satisfactory response.

- Send a message to the ombudsman
<https://formulaire.defenseurdesdroits.fr/>
- Contact your regional ombudsman
<https://www.defenseurdesdroits.fr/saisir/delegues>

- Send a letter to the ombudsman (freepost – no stamp required):
Défenseur des droits
Libre réponse 71120
75342 Paris CEDEX 07